Pandemic Resilience: Building a Roadmap for Rural Arizona

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Understanding the COVID-19 Response

• COVID-19 pandemic is different from other public health emergencies.
• Acute incident vs. sustained long-term response.
• Shift in priorities and roles for all agencies involved.
• Implementing [new] activities for disease mitigation and prevention.
Why review the response?

**Objective:** Reflecting on what happened, understanding “why”, and establishing next steps.

- Document lessons learned
- Capture strengths (what worked well?)
- Capture areas of improvement (what can we do better?)
- Prepare for the next event requiring a similar level of response
- Document corrective actions to guide future planning efforts
An After Action Review for Rural Response

Document:

- Strengths
- Areas of Improvement
- Recommendations

By asking the below three questions:

- What went well?
- What did not go well?
- What changes would be helpful next time?
What does this involve?

What an AAR is:

- Assessment of processes, plans, and procedures
- Focus on coordination, collaboration, communication
- Evaluation of response areas

What an AAR is NOT:

- Evaluation of any one agency or organization
- Performance measurement of any individual
Some considerations before we begin

- Consider the timeline of the COVID-19 response (March 2020- present)
- Revisit the overarching goals of the COVID-19 response
- Reflect on how stakeholders reacted
- Evaluate coordination with or among state, local, healthcare coalitions, and community partners
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<th>Public Health Preparedness Capabilities</th>
<th>Healthcare Preparedness Capabilities</th>
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<td>5. Fatality Management</td>
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<td>6. Information Sharing</td>
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<td>10. Medical Surge</td>
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Thank you for your time and participation.
Step 1: Identify the strengths

What are three strengths that come to mind as you think about the COVID-19 response across the Arizona rural network?

Please enter one response at a time.

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Step 2: Identify the areas of improvement

Identify three areas of improvement that should be addressed as we move forward. Please enter one response at a time.

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List three recommendations you believe to be critical for meeting the needs of rural and underserved communities in our State? 

*Please enter one response at a time.*

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