



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

Pandemic Resilience: Building a Roadmap for Rural Arizona

Mona Arora, AHEAD AZ Program Manager
Jennifer Peters, AZ SORH Program Manager

Arizona Rural Health Conference
June 13, 2022



Understanding the COVID-19 Response



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

- COVID-19 pandemic is different from other public health emergencies.
- Acute incident vs. sustained long-term response.
- Shift in priorities and roles for all agencies involved.
- Implementing [new] activities for disease mitigation and prevention.



Why review the response?



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

Objective: Reflecting on what happened, understanding “why”, and establishing next steps.

- *Document lessons learned*
- *Capture strengths (what worked well?)*
- *Capture areas of improvement (what can we do better?)*
- *Prepare for the next event requiring a similar level of response*
- *Document corrective actions to guide future planning efforts*



An After Action Review for Rural Response



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

Document:

- Strengths
- Areas of Improvement
- Recommendations

By asking the below three questions:

- What went well?
- What did not go well?
- What changes would be helpful next time?



What does this involve?



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

What an AAR is:

- Assessment of processes, plans, and procedures
- Focus on coordination, collaboration, communication
- Evaluation of response areas

What an AAR is NOT:

- Evaluation of any one agency or organization
- Performance measurement of any individual



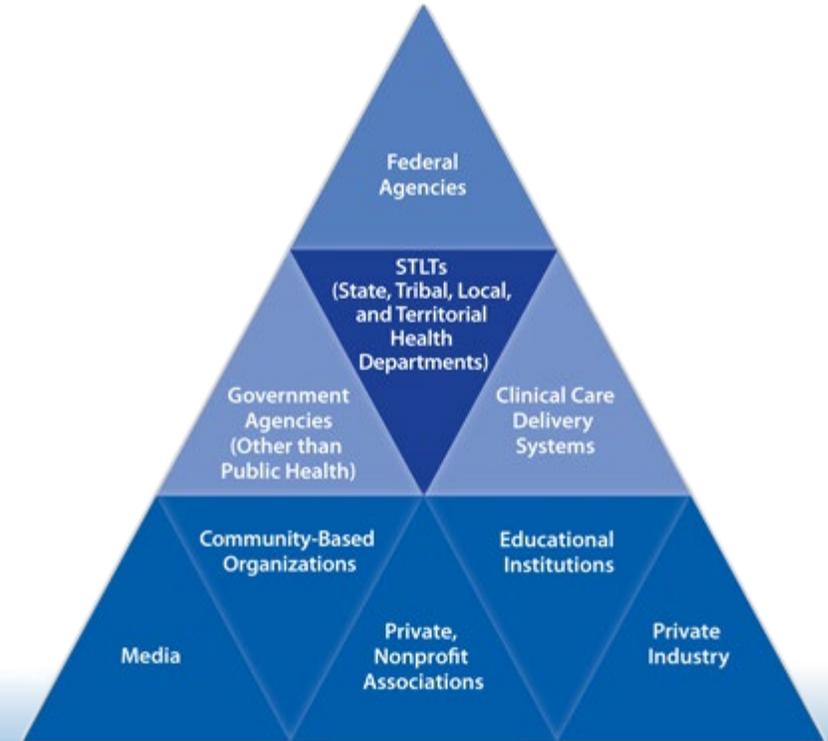
Some considerations before we begin



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

- Consider the timeline of the COVID-19 response (March 2020- present)
- Revisit the overarching goals of the COVID-19 response
- Reflect on how stakeholders reacted
- Evaluate coordination with or among state, local, healthcare coalitions, and community partners

Components of the Public Health System



PUBLIC HEALTH AND HEALTHCARE PREPAREDNESS CAPABILITIES

PUBLIC HEALTH PREPAREDNESS CAPABILITIES

HEALTHCARE PREPAREDNESS CAPABILITIES

1. Community Preparedness

1. Healthcare System Preparedness

2. Community Recovery

2. Healthcare System Recovery

3. Emergency Operations Coordination

3. Emergency Operations Coordination

4. Emergency Public Information and Warning

5. Fatality Management

5. Fatality Management

6. Information Sharing

6. Information Sharing

7. Mass Care

8. Medical Countermeasure Dispensing

9. Medical Materiel Management and Distribution

10. Medical Surge

10. Medical Surge

11. Non-Pharmaceutical Interventions

12. Public Health Laboratory Testing

13. Public Health Surveillance & Epidemiological Investigation

14. Responder Safety & Health

14. Responder Safety & Health

15. Volunteer Management

15. Volunteer Management



www.mentimeter.com

CODE: 1137 1043



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH

Center for Rural Health

Thank you for your time and participation.



Step 1: Identify the strengths



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

What are three strengths that come to mind as you think about the COVID-19 response across the Arizona rural network?

Please enter one response at a time.



www.mentimeter.com

CODE: 1137 1043

Step 2: Identify the areas of improvement



THE UNIVERSITY OF ARIZONA
MEL & ENID ZUCKERMAN COLLEGE OF PUBLIC HEALTH
Center for Rural Health

*Identify three areas of improvement that should be addressed as we move forward.
Please enter one response at a time.*



www.mentimeter.com

CODE: 1137 1043

Step 3: Identify next steps

List three recommendations you believe to be critical for meeting the needs of rural and underserved communities in our State?

Please enter one response at a time.



www.mentimeter.com

CODE: 1137 1043