Arizona Department of Health Services Update

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Executive Deputy Director

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Today’s Presentation

● Overview of ADHS
● ADHS Updates
● Workforce Programs
● Arizona Health Improvement Plan
● AzREACH
Arizona Department of Health Services

Vision

Health and Wellness for all Arizonans

Mission

Promote, protect, and improve the health and wellness of individuals and communities in Arizona.

Values

Integrity | Collaboration | Accountability | Equity Focused | Excellence | Dedication

We strive to set the standard for personal and community health through **direct care, science, public policy, and leadership**. The department operates programs in the following areas:

- Disease prevention and control
- Health promotion
- Community public health
- Environmental health
- Maternal and child health
- Emergency preparedness
- Regulation of childcare centers, assisted living centers, nursing homes, hospitals, other health care providers, and emergency services.
SFY2025 Executive Budget

• **Healthcare Licensing Reform**
  – FTEs for Assisted Living Compliance Officers
  – Operating expenses

• **Arizona State Hospital Clinical Care**
  – FTEs for Arizona Community Protection and Treatment Center (ACPTC)

• **Stopping Arizona’s Fentanyl Epidemic (SAFE) – First Responders**
  – Overdose reversal medication distribution for first responders

**Next Steps:** AZ Legislature prepares a budget proposal
### Building Partnerships

**Goal:** Build or enhance partnerships with Local Health Departments and Tribal Nations throughout Arizona

<table>
<thead>
<tr>
<th></th>
<th>Completed (n=11)</th>
<th>Scheduled (through 6/30)</th>
<th>To Be Scheduled</th>
</tr>
</thead>
</table>
| **Local Health Departments** | • Yavapai  
                               • Gila  
                               • Yuma  
                               • Pinal                                                                 | 10                        | 1               |
| **Tribal Nations**       | • San Carlos Apache Tribe  
                               • Pascua Yaqui Tribe  
                               • Salt River Pima Maricopa Indian Community  
                               • White Mountain Apache Tribe  
                               • Hualapai Tribe  
                               • Cocopah Indian Tribe  
                               • Gila River Indian Community                                                                 | 1                         | 19              |
Workforce Programs
Arizona Primary Care Office

- Collects & evaluates Arizona data for designation of:
  - Health Professional Shortage Areas (HPSAs)
  - Medically Underserved Areas/Populations (MUA/P)
  - Arizona Medically Underserved Areas

- Assists with the Healthcare Workforce Professionals Repository Advisory Board

- Provides technical assistance, outreach & promotion of federal workforce programs:
  - National Health Service Corps & Nurse Corps (Site approvals, Loan Repayment Payment & Scholarship)
Administers health professional workforce recruitment & retention programs:
- Arizona State Loan Repayment Program
- J1 Visa Program & National Interest Waiver Program
- Sliding Fee Scale Programs
- Behavioral Health Loan Repayment Program
- Accelerated Nursing Program
- Nursing Education Investment Pilot Program
- Preceptor Grant Program
- Collaborative Care Program
Health Professional Shortage Area (HPSA)
<table>
<thead>
<tr>
<th>Arizona</th>
<th>Total HPSAs</th>
<th>Geographic/Area</th>
<th>Population</th>
<th>Facility</th>
<th>Population of Designated HPSAs</th>
<th>Percent of Need Met</th>
<th># Practitioners Needed to Remove HPSAs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Care</td>
<td>244</td>
<td>54</td>
<td>56</td>
<td>134</td>
<td>3,344,046</td>
<td>39.21%</td>
<td>667</td>
</tr>
<tr>
<td>Dental</td>
<td>245</td>
<td>51</td>
<td>67</td>
<td>127</td>
<td>2,984,483</td>
<td>33.67%</td>
<td>485</td>
</tr>
<tr>
<td>Mental</td>
<td>233</td>
<td>65</td>
<td>34</td>
<td>134</td>
<td>3,519,759</td>
<td>9.05%</td>
<td>228</td>
</tr>
</tbody>
</table>
AZ Health Improvement Plan
Arizona Health Improvement Plan (AzHIP) 2021-2025 Priorities

Mental Well-being

Health in All Policies/Social Determinants of Health

Rural & Urban Underserved Health

Pandemic Recovery/Resiliency

Health Equity
Strategy 1
Address Health Professional Shortage by building a diverse healthcare workforce

Strategy 2
Maximize utilization of CHW’s/CHR’s in clinical settings

Strategy 3
Improve Indian (IHS/Tribal/Urban) Health by increasing access to care, reducing systems barriers, and strengthening

Strategy 4
Improve maternal health outcomes

Strategy 5
Enhanced access to general healthcare
Rural & Urban Underserved Indicators

**Strategy 4-Improve maternal health outcomes**
- Reduce maternal deaths
- Increase the proportion of pregnant women who receive early and adequate prenatal care

**Strategy 5-Enhanced access to primary care**
- Increase the proportion of adults with limited English proficiency who say their providers explain things clearly
- Reduce the proportion of people who can't get medical care when they need it
- Increase the proportion of adults who get recommended evidence-based preventive health care
- Increase the number of community organizations that provide prevention services
The team

Answer the question, "Why are we the ones to solve the problem we identified?"

Strategy 1
Address Health Professional Shortage by building a diverse healthcare workforce

Strategy 2
Maximize utilization of CHW's/CHR's in clinical settings

Strategy 3
Improve Indian (IHS/Tribal/Urban) Health by increasing access to care, reducing systems barriers, and strengthening infrastructure

Strategy 4
Improve maternal health outcomes

University of Arizona worked to establish the 6th Arizona Area Health Education Center focused on American Indian Health
Increase support for health care workforce programs

CHW Volunteer Certification rules finalized and an online application went live in Nov. 2022
As of April 2023, registered AHCCCS providers are eligible to bill for services provided by certified CHWs.

AACIHC established a MOU between Arizona state agencies: ADHS, DES, AHCCCS and First Things First to identify initiatives to address Tribal needs

AHCCCS extended postpartum coverage to 12 months
The priority area work of the Maternal Mental Health Task Force was adopted by the Maternal Mental Health Advisory Committee (AHCCCS)
Doula Community Advisory Council established
AZ REACH
AZ REACH is a voluntary, free 24/7 service that coordinates acute medical care transfers out of under-resourced IHS, PL 93-638, and critical access hospitals across Arizona.

www.az-reach.com
<table>
<thead>
<tr>
<th>Benefits to Referring Hospitals</th>
<th>Benefits to Public Health</th>
</tr>
</thead>
<tbody>
<tr>
<td>➔ Practitioners and staff back to the bedside</td>
<td>➔ Real time data of health of the healthcare system</td>
</tr>
<tr>
<td>➔ Ease of transfers</td>
<td>➔ Regional mapping of services</td>
</tr>
<tr>
<td>➔ Enhanced equitable access to care</td>
<td>➔ Immediate re-activation of Surge Line possible</td>
</tr>
<tr>
<td>➔ Public Health Emergency response infrastructure</td>
<td>➔ Ability to adapt to public health emergencies</td>
</tr>
<tr>
<td>➔ Single point of contact</td>
<td>◆ Respiratory season (*tested in 2022)</td>
</tr>
<tr>
<td>➔ Robust data</td>
<td>◆ Pandemic</td>
</tr>
<tr>
<td>➔ Electronic record of transfer</td>
<td>◆ Mass Casualty Incident</td>
</tr>
<tr>
<td>➔ Seat at the regular governance council meetings</td>
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Year Summary (12/2022-12/2023): Hospital-to-hospital movement
Thank You!

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