



ARIZONA

HEALTH CARE COST CONTAINMENT SYSTEM

**AHCCCS Housing & Health
Opportunities (H2O) Demonstration**

AHCCCS Housing Delivery System - Today

AHCCCS administers approximately \$29 million per year to provide rent subsidies for almost 2,500 AHCCCS members with an SMI designation, and for a small number of high need individuals in need of behavioral health and/or substance use treatment.



AHCCCS Housing Delivery System -Today

State SMI Housing Trust Fund



AHCCCS administers the State SMI Housing Trust Fund (SMI HTF) of approximately \$2 million per year, to expand housing capacity for persons with an SMI designation.



AHCCCS collaborates with local housing authorities, tax credit programs, and the HUD Continuum of Care (HUD CoC) to provide PSH capacity for an additional 1,500 members.

AHCCCS Wraparound Housing Services

Medicaid Wraparound Housing Services		
Medicaid Covered Behavioral Health Services	Related Pre-Housing Activities (Attain Housing)	Related Activities In Housing (Sustain Housing)
<ul style="list-style-type: none">● Case Management and Coordination of Care● Pre-Employment Training● Supportive Employment● Individual & Family Peer Support● Group Peer Support● Health Promotion● Medication Assistance● Substance Use Counseling● Skills Training and Development	<ul style="list-style-type: none">● Securing ID and Documents● Completing Housing Applications● Understanding Lease/Legal Notices● Housing Search● Disability Accommodation Requests● Move-In Coordination● Attending Housing Briefings● Budgeting and Financial Planning● Coaching for Interviews, Landlord Visits or Housing Negotiations	<ul style="list-style-type: none">● Crisis/Conflict Management● Budgeting● Pre and Post Employment Supports● Benefit Applications● Life Skills● Connection to Family, Natural and Community Supports● Landlord and Neighbor Communication● Substance Use Disorder Treatment Supports● Lease Renewal

AHCCCS Housing Program Outcomes (SFY 2020)

2,472 members in AHCCCS' PSH programs.

31% reduction in ED visits.

44% decrease in inpatient admissions.

92% reduction in BHRF admissions.

\$5,563 in average cost savings per-member per-month.



AHCCCS Housing & Health Opportunities (H2O) Demonstration Goals

Increase positive health and wellbeing outcomes for target populations.

Reduce the cost of care for individuals successfully housed.

Reduce homelessness and maintain housing stability.

Who is Eligible for Services?

Member Experiencing Homelessness

- Z Code for Housing Instability, or
- Identified through a Homeless Management Information System (HMIS) report
- Homeless Verification Letter

Member has an SMI Designation

- Confirmed and list sent by AHCCCS

One of the following

- Diagnosed with a chronic health condition, or
- Currently in correctional facility with a release date scheduled within 90 days or released from a correctional facility within the last 90 days.

Predictive Modeling

	Prevalence of Chronic conditions		Effect of condition on expenditures		Effect of condition on probability of an inpatient stay in percentage points		Effect of condition on probability of an ER visit		Effect of condition on probability of an BHRF visit	
AIC			1,511,521		67,029.3		68,826.52		39,322.47	
Chronic conditions (#)	Unhoused	Housed	Unhoused	Housed	Unhoused	Housed	Unhoused	Housed	Unhoused	Housed
Unspecified Cirrhosis of Liver (1)	2.2%*	1.8%	\$22,913+	\$9650+	20.4+	13.2+	16.2+	16.3+	6.0+	-0.09
Type 1 Diabetes with other specified complications (2)	1.1%	1.2%	\$5363	\$6845	-1.9	0.07	15.0+	8.7+	-0.6	-1.9+
Acute Kidney failure, unspecified (3)	9.9%*	6.8%	\$35,356+	\$21,525+	36.9+	48.7+	23.1+	38.0+	11.7+	1.8+
Athsc heart disease of native coronary artery w/o ang pctr (4)	5.6%*	6.7%	\$9913+	\$4022+	15.0+	10.8+	13.5+	18.1+	2.6	-0.7
ESRD (5)	5.4%*	8.6%	\$10879+	\$11,732+	3.9+	0.4	4.2+	2.3+	2.9	1.9+
Athsc heart disease of native coronary artery w/ unstable ang pctr (6)	0.9%*	1.2%	-\$2541	-\$6288+	8.5	6.8+	6.4	9.5+	3.6	-2.7+
Alcoholic cirrhosis of liver w/o ascites (7)	0.9%*	0.5%	\$3927	\$3862	0.5	9.2+	4.3	16.2+	6.3	2.7



1115 Waiver H2O HRSN Services

- Outreach and Education Services
- Transitional Housing - 6 Months
 - Transitional Housing Setting (Enhanced Shelter)
 - Apartment or Rental Unit (Rental Assistance)
- One-time Transition and Moving Costs
- Home Accessibility Modifications
- Housing Pre-Tenancy Services
- Housing Tenancy Services



Outreach and Education Services



Service Overview

- High Level Goal: Engaging and connecting to health home and H2O Services
- Locating and engaging referred members
- Connect and reconnect to Health home and needed services
- Coordinate care with Health home including verifying homelessness
- Warm handoff to pre-tenancy or tenancy support services
- Community Assisting to enroll in mainstream benefits
- Complete SDOH assessment with Clients



Requirements of Provider

- **Staff to Member Ratio:** 1:25
- **Frequency of Contact:** Daily contacts while member is on the streets; Weekly thereafter until transferred to pre-tenancy
- **Reimbursement:** Outreach and Education Services, Draft Price Per FTE Per Month = \$5,380.00

Enhanced Shelter Services



Service Overview

- Goal: Provide shelter services to eligible members for up to 6 months
- 24/7 accessible space
- Complete SDOH assessment on members
- Develop housing plan within 48 hours of admission
- Connect member to needed and appropriate services, including substance use treatment
- Assist in applying for mainstream benefits



Requirements of Provider

- **Staff to Member Ratio:** 1:25 7a-7p; 1:40 7p-7a.
- **Frequency of Contact:** Must meet at minimum weekly
- **Reimbursement:** Per member/per night \$96.26

Housing Pre-Tenancy/Tenancy Services



Service Overview

- Goal: Support member in getting into Housing and sustaining it
- Screening and housing assessment
- Coordinate with member's behavioral health provider
- Develop and execute housing plan
- Housing readiness: applications, documents needed for housing, attending briefings, etc.



Requirements of Provider

- **Staff to Member Ratio:** 1:15
- **Frequency of Contact:** Daily or minimum 4 times per week
- **Reimbursement:** \$844- per member per month rate

Key Partner Overview

AHCCCS

Requested 1115 waiver to implement H2O program

Solari

H2O Program Administrator

Banner

Subcontractor of Solari
Responsible for Network management,
Billing & Claims, Fraud, Waste & Abuse,
and Contracting

ABC Housing

Statewide Housing Administrator
Subcontractor of Solari; responsible for
administering the housing services

HOM

Subcontractor of ABC Housing
Supporting with housing services

[H2O Program Summary](#)

H2O Program Health Dashboard

The screenshot shows the H2O Program Health Dashboard interface. At the top left is the Solari logo with the tagline "CRISIS & HUMAN SERVICES". The main heading is "H2O Program Health Dashboard". Below this is a descriptive paragraph: "The H2O Program Health Dashboard contains various dashboards providing information regarding the H2O program health. The various H2O Dashboard include Eligibility, Provider Network, Service Utilization, Grievance & Appeal, and Backlog dashboards." A sub-heading reads "Click on each image to navigate to the dashboard." Below this are five dashboard thumbnails in a row:

- H2O Eligibility:** Shows a preview of a dashboard with maps, charts, and data tables. Below the preview is the text: "Member Referrals, Demographics, outreach, and eligibility data and trends."
- H2O Provider Network:** A placeholder box with the text "Coming Soon". Below it is the text: "H2O Provider Network description coming soon."
- H2O Service Utilization:** A placeholder box with the text "Coming soon". Below it is the text: "H2O Service Utilization description coming soon."
- H2O Grievance & Appeal:** A placeholder box with the text "Coming soon". Below it is the text: "H2O Grievance & Appeal description coming soon."
- H2O Shelter Capacity:** A placeholder box with the text "Coming Soon". Below it is the text: "H2O Shelter Capacity description coming soon."

The H2O Program Health Dashboard include Eligibility, Provider Network, Service Utilization, Grievance & Appeal, and Shelter Capacity. The Eligibility Dashboard is currently live and updates daily. In the coming months, the remaining dashboards will be completed to provide information regarding the H2O program health.

H2O Workforce Development/Training





Questions?