Welcome!

• Presentation slides can be downloaded from www.qualityreportingcenter.com under Upcoming Events on the right-hand side of the page.

• Audio for this event is available via ReadyTalk® Internet streaming. No telephone line is required.

• Computer speakers or headphones are necessary to listen to streaming audio.

• Limited dial-in lines are available. Please send a chat message if a dial-in line is needed.

• This event is being recorded.
Troubleshooting Audio

Audio from computer speakers breaking up?
Audio suddenly stops?
• Click **Refresh** icon
  or
• Click F5
Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers-tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab, and the echo will clear up.

Example of two browsers-tabs open in same event
Submitting Questions

Type questions in the “Chat with Presenter” section located on the bottom-left corner of your screen.

Welcome to Today’s Event

Thank you for joining us today!
Our event will start shortly.

03/15/2017
CMS Abstraction & Reporting Tool (CART): Knowing the Basics

Pam Harris, RN
Project Coordinator
Hospital Outpatient Quality Reporting (OQR) Program Support Contractor

March 15, 2017
Save the Date

• Upcoming Hospital OQR Program educational webinar:
  ▪ April 19, 2017: Review of program requirements and how to utilize tools and resources to optimize your reporting

• Notifications of additional educational webinars will be sent via ListServe
Learning Objectives

At the conclusion of the presentation, attendees will be able to:

• List the steps for how to input data into the CART system.
• Define the process of how to Edit and Delete abstraction information.
• State the procedure for uploading the abstraction into the QualityNet Secure File Transfer.
• Name three reports that enable users to check data.
What Is CART?

An abstracting tool that seeks to improve quality in the clinical areas of:

- Acute Myocardial Infarction (AMI)
- Chest Pain
- Emergency Department (ED)-Throughput
- Pain Management
- Stroke
Who Needs to Know

Individuals using CART to enter their data:
• Critical Access Hospitals (CAHs)
• OPPS-eligible hospitals
• Vendors
Finding CART

From the *QualityNet* home page:  [www.qualitynet.org](http://www.qualitynet.org)
Abstraction Resources

Data Collection (& CART) Hospitals - Outpatient

CART, the CMS Abstraction & Reporting Tool, is a powerful application for the collection and analysis of quality improvement data. Through data collection, retrospective analyses and real-time reporting, CART enables hospitals to comprehensively evaluate and manage quality improvement efforts. Whether a hospital is seeking Medicare certification or undertaking its own quality improvement initiatives, CART is ideal for the data collection and analyses that are essential to the success of all quality improvement efforts. The application is available at no charge to hospitals or other organizations seeking to improve the quality of care in the following clinical areas:

- Acute Myocardial Infarction
- Chest Pain
- Emergency Department (ED) – Throughput
- Pain Management
- Stroke

CART-Outpatient is available for use on a stand-alone, Windows-based computer, in a computer network or in environments without computing resources (paper tools).
Selecting the Version

<table>
<thead>
<tr>
<th>Data Collection (CART)</th>
<th>CART Downloads &amp; Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>CART Downloads &amp; Info</td>
<td>Version 1.15 for Encounters 01/01/2017 - 12/31/2017</td>
</tr>
<tr>
<td>CART-Outpatient 1.15</td>
<td></td>
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<tr>
<td>CART-Outpatient 1.14</td>
<td></td>
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<tr>
<td>CART-Outpatient 1.13</td>
<td></td>
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<tr>
<td>CART-Outpatient 1.12</td>
<td></td>
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<tr>
<td>CART-Outpatient 1.11</td>
<td></td>
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<tr>
<td>CART-Outpatient 1.10</td>
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<td>CART-Outpatient 1.6</td>
<td></td>
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<td>CART-Outpatient 1.5</td>
<td></td>
</tr>
<tr>
<td>CART-Outpatient 1.4</td>
<td></td>
</tr>
<tr>
<td>Abstraction Resources</td>
<td></td>
</tr>
</tbody>
</table>

CART Downloads & Info

**Version 1.15 for Encounters 01/01/2017 - 12/31/2017**

**CART-Outpatient:** Version 1.15 for Encounters 01/01/2017 - 12/31/2017

**Upgrading an Existing CART Installation**

**Compatibility:** CART-Outpatient 1.15 is compatible with CART-Outpatient 1.13.1 or newer versions. It is also compatible with CART-Inpatient 4.17.1 or newer versions and may be installed in the same directory.

If any compatible CART version (Inpatient or Outpatient) is installed on the workstation, follow these instructions to upgrade to CART-Outpatient 1.15:

1. Read and follow the [CART Installation Instructions](#)
2. Download [CART Outpatient 1.15 Upgrade, EXE-144.5 MB](#) [Checksum Value](#)

**OR**

**Initial Installation of CART**

On a workstation **without** a compatible version of CART Inpatient or Outpatient installed (or to install in a different directory), follow these steps:

1. Read and follow the [CART Installation Instructions](#)
2. Download [CART-Outpatient 1.15, EXE-251.5 MB](#) [Checksum Value](#)
Initial Login

1. User ID: enter **opps** (case-sensitive)
2. Password: enter **p@ssw0rd** (case-sensitive)
3. Click Login
4. Change Password
5. Security Questions Box
Administration Tab
Provider Detail
User Set-Up
Enter a Patient

Patient Information

Search

Patient Summary

Patient Detail

Required Field

First Name
Last Name
Sex
Birthday
Race
Hispanic Ethnicity
Postal Code
Patient Identifier
Provider

Add Abstraction
Add Patient
Delete Patient
Adding a Patient
Saving Your Data
Patient Detail
Abstracting a Patient
Pop-Up Window (1 of 2)
Pop-Up Window (2 of 2)
Skip Pattern (1 of 2)
Skip Pattern (2 of 2)
Save Your Work
Duplicating Patients
Moving On
Editing and Deleting Abstractions
Editing an Abstraction
Searching for a Patient
Choosing a Patient
Editing Information

![Image of a software interface for editing abstraction information. The interface includes fields for First Name, Last Name, Patient Identifier, Encounter Date, and more. There is a highlighted button labeled "Edit Abstraction Information." ]
Another Pop-Up
Editing an Abstraction

[Diagram showing a software interface for editing abstractions with search criteria and a list of abstractions with options to edit, duplicate, export, and delete.]
Choosing What You Edit
Saving Your Edit
To Duplicate or Not
Deleting an Abstraction
Searching for Your Patient Again
Choosing Your Patient Again
Deleting Your Abstraction
Removing Your Patient
Data Upload
Make a Folder (1 of 2)
Make a Folder (2 of 2)

New folder

Rename this folder
CART: Export Files
# Search for Your Abstractions

The Abstraction Search tool allows users to search for their abstractions based on specific criteria. The tool interface includes a search criteria section where users can select fields, conditions, and values to narrow down their search. The results section displays the selected abstractions, allowing users to perform further actions such as exporting the data. The image highlights the search criteria area and the search results table, demonstrating how to use the tool effectively.
Patient Abstraction Page
Select Your Abstractions

![Image of CARS Outpatient Abstraction Search window]

### Abstractions

#### Search Criteria

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Condition</th>
<th>Field Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Field Name</td>
<td>Condition</td>
<td>Field Value</td>
</tr>
<tr>
<td>Field Name</td>
<td>Condition</td>
<td>Field Value</td>
</tr>
<tr>
<td>Field Name</td>
<td>Condition</td>
<td>Field Value</td>
</tr>
</tbody>
</table>

### Abstractions Table

<table>
<thead>
<tr>
<th>First Name</th>
<th>Last Name</th>
<th>Patient Identifier</th>
<th>Encounter Date</th>
<th>Arrival Time</th>
<th>Measure Set</th>
<th>Abstraction Status</th>
<th>Provider</th>
<th>Abstrator ID</th>
<th>Abstraction Date</th>
<th>Export Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>XXX</td>
<td>YYY</td>
<td>999877777</td>
<td>01-01-2017</td>
<td>19:00</td>
<td>OQR-AM</td>
<td>PENDING</td>
<td>ABC Hospital</td>
<td>pharr</td>
<td>01-16-2017</td>
<td>01-28-2017</td>
</tr>
</tbody>
</table>
File and Action Type
Browse for Folder
Locating Your File
Export Process Completed
Submission Alert

ALERT! Your data submission to the DQR Clinical Warehouse is NOT complete. Would you like to upload the data now?

OK

Cancel
QualityNet Log In

Choose Your QualityNet Destination
Please select your primary quality program to reach the right log in screen for your QualityNet portal.

- Secure File Transfer
- CMS Assessment Data Element Library
- Select your primary quality program:
  - End-Stage Renal Disease Quality Reporting System
  - Ambulatory Surgical Center Quality Reporting Program
  - PPS-Exempt Cancer Hospital Quality Reporting Program
  - Inpatient Hospital Quality Reporting Program
  - Inpatient Psychiatric Facility Quality Reporting Program
  - Outpatient Hospital Quality Reporting Program
- Physician Quality Reporting System
- Quality Improvement Organizations

CANCEL
Log In
Secure File Transfer

QualityNet Secure Portal
Established by the Centers for Medicare and Medicaid Services (CMS), QualityNet provides healthcare quality improvement news, resources, data reporting tools and applications for use by healthcare providers and others. QualityNet is the only CMS-approved site for secure communications and healthcare quality data exchange between: Quality Improvement Organizations (QIOs), Hospitals, Physician offices, Nursing homes, End Stage Renal Disease (ESRD) networks, facilities, and data vendors.

To Request Access to a specific report and/or application select Access Instructions
If you need further assistance contact the QualityNet Help Desk

QualityNet News
- CMS releases April 2017 Hospital Compare preview reports
- Hospital Compare updated with FY 2017 measure results for three value-based purchasing programs
- Hospitals randomly selected for FY 2019 inpatient data validation

More News......

Announcements from QualityNet Team
- Maintenance downtime scheduled for January 20-23
- Maintenance downtime scheduled through Dec. 12
- Maintenance downtime scheduled for Dec. 8-12

More Announcements
Data Upload File
Next Folder
OQR Clinical Folder
Upload
Back to Your Desktop
Select Your File
Select Your Patients
View Uploaded File
Antivirus Scan
Received Your Data Email

File 000000_3333_20170101ED-THROUGHPUT_36712.xml successfully uploaded to Data Upload folder /DataUpload/proddata/oqrclinical.
noreply@hcqis.org
Sent: Thu 1/26/2017 3:36 PM
To: Harris, Pamela

Data Upload Notification
You have uploaded a new file 000000_3333_20170101ED-THROUGHPUT_36712.xml
You will receive a second email containing details of the processed files. If you didn't receive this second email, please contact QualityNet Helpdesk.
The files you uploaded to the HCAHPS Data Warehouse have been processed. The number of cases that have been accepted and/or rejected for the batch ID submitted is identified below:

<table>
<thead>
<tr>
<th>Batch#</th>
<th>Upload Date and time</th>
<th># of Cases</th>
<th>#Accepted</th>
<th>#Rejected</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>

To view details of the uploaded cases, including the specific reasons for case rejection, as well as measure results, please sign in to QualityNet at [http://www.qualitynet.org](http://www.qualitynet.org) and navigate to your applicable programs report module to access the Submission Reports category to run the individual reports.

If you have any questions, please contact the QualityNet Help Desk by phone at (866) 288-8912 or via e-mail at qnetsupport@sdps.org.
Checking Your Submission

To check your submission, view reports:

• Provider Participation Report (PPR)
• Submission Detail Report
• Submission Summary Report
Troubleshooting and Support

- QualityNet Help Desk
  - 866.288.8912
  - qnetsupport@sdps.org

- Call the Support Contractor
  - 866.800.8756

- CART Outpatient Online Help Guide

- Secure File Transfer – Data Upload
  - [https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetBasic&cid=1228773343598](https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetBasic&cid=1228773343598)
    - User Manuals > Secure File Transfer – Data Upload
Questions
Continuing Education Approval

This program has been approved for 1.0 continuing education (CE) unit for the following professional boards:

- Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- Florida Board of Nursing Home Administrators
- Florida Council of Dietetics
- Florida Board of Pharmacy
- Board of Registered Nursing (Provider #16578)
  - It is your responsibility to submit this form to your accrediting body for credit.
CE Credit Process

• Complete the ReadyTalk® survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
• After completion of the survey, click “Done” at the bottom of the screen.
• Another page will open that asks you to register in HSAG’s Learning Management Center.
  ▪ This is separate from registering for the webinar. If you have not registered at the Learning Management Center, you will not receive your certificate.
  ▪ Please use your personal email so you can receive your certificate.
  ▪ Healthcare facilities have firewalls that block our certificates.
CE Certificate Problems?

• If you do not immediately receive a response to the email you used to register in the Learning Management Center, a firewall is blocking the survey link.

• Please go back to the New User link and register your personal email account.

• If you continue to have problems, please contact Deb Price at dprice@hsag.com.
Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

You must be registered with the learning management site.

New User Link:
https://lmc.hshapps.com/register/default.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9cc1ae

Existing User Link:
https://lmc.hshapps.com/test/adduser.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9cc1ae

Note: If you click the 'Done' button below, you will not have the opportunity to receive your certificate without participating in a longer survey.

Done
CE Credit Process: New User


First Name: [Input Field]
Last Name: [Input Field]
Email: [Input Field]
Phone: [Input Field]

Register
CE Credit Process: Existing User
Thank You for Participating!

Please contact the Support Contractor if you have any questions:

• Submit questions online through the QualityNet Question & Answer Tool at [www.qualitynet.org](http://www.qualitynet.org)

  Or

• Call the Support Contractor at 866.800.8756.