

09:30 - Welcome/Introductions –
Danielle Smith – (host)

9:45 - Bureau Reports –
Noreen Adlin

10:00 - Discussion – Todd Nickoles
Mentorship Program

- Survey – Trauma Program Manager Needs

10:20 - Struggles of a new Trauma Program Manager – Danielle Smith

10:50 - Activation Criteria – Todd Nickoles

11:10 - DQA/Update – Benjamin Fisher

11:45 - Lunch/Network – Courtesy of Flagstaff Medical Center

12:30 - FAQ Application Success/Deficiencies – Kim Boehm and Noreen Adlin

- Renewal Application Vs. Full Application

1:15 - Rural Pediatric Trauma Care – Dr. Susan Haefner

2:15 - Break

2:30 - Performance Improvement – Loop Closure – Panel Discussion

- Crystal Aroz (IV-CAH)
- Chris Thompson (IV)
- Danielle Stello (ACS III)
- Debbie Verkyk (IV)

3:30 - Next Steps

3:45 - Facility Tour

Workshop Objective:

Participants will continue to build upon basic and intermediate concepts related to trauma program management through didactic and experiential sessions related to: ongoing performance improvement and patient safety (PIPS) programming and injury care optimization.

Workshop Purpose Statement:

Trauma Programs are required to have an effective Performance Improvement (PI) plan in place to assist in the delivery of trauma care and injury prevention activities. In accordance with the 2015 Arizona Trauma Plan Priorities, the 2019 Trauma Managers' Workgroup series will focus on building proficiency in trauma program PI, trauma program operations, and injury prevention strategies.

Questions? Contact:

Joyce Hospodar
hospodar@email.arizona.edu
520.626.2432

or

Noreen Adlin
noreen.adlin@azdhs.gov
602.364.3275

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Flexibility Program (AzFlex) and Flagstaff Medical Center

