

Friday December 6, 2013 — T-Health Institute — Phoenix AZ

Health Information & Quality Improvement Developments



Presented by Arizona Rural Hospital Flexibility Program

Co-Sponsored by Arizona Telemedicine Program at The University of Arizona, Arizona Regional Extension Center and the National Rural Health Resource Center.



MEL AND ENID
ZUCKERMAN COLLEGE
OF PUBLIC HEALTH
Center for Rural Health



This workshop is made possible through funding provided by the Health Resources and Services Administration, Office of Rural Health Policy, Medicare Rural Hospital Flexibility Program.

Agenda

- 9:30 **Welcome and Introductions**
Kevin Driesen, Director, Arizona Rural Hospital Flexibility Program (AZ-Flex)
- 9:45-10:00 **Regional Extension Center Update**
Connie Ihde, Director, Arizona Regional Extension Center (AZREC)
- 10:00-10:15 **Arizona Roadmap Update/Consumer Campaign Update**
Tom Reavis, Arizona Health-e-Connection
- 10:15-10:30 **Privacy and Security Risks to Rural Hospitals**
John Hoyt, InTech Health Ventures
- 10:30-11:00 **Public Health Data Submission**
Sara Imholte, ADHS Program Manager Electronic Disease Surveillance
- 11:00-11:15 **Break**
- 11:15-11:30 **Electronic Clinical Quality Measures**
Stephanie Wilson, Teligen Quality Information Office (QIO)
- 11:30-11:45 **Health Information Network of Arizona (HINAZ) Update**
K. Bharathan, CEO, HINAZ
- 11:45-12:00 **Q & A**
- Noon **Networking Break/Lunch**
- Spotlight on Stage II: Core Menu Measures & Clinical Quality Measures (CQM) –Inpatient**
- 12:30-1:00 ***Stage II Core and Menu Overview***
Terry Magden, Health Informatics Specialist, Health Services Advisory Group (HSAG)
- 1:00-1:45 ***Rural Hospital Application & Quality Improvement Case Study***
Ky Sanders, Patient Experience Officer & Meaningful Use Coordinator, Mt. Graham Regional Medical Center
- 1:45-2:15 ***Tying it all Together using EMRs to Support Quality Improvement***
Joe Wivoda, Chief Information Officer, National Rural Health Resource Center
- Q & A**
- 2:15-2:30 **Break**
- 2:30-3:15 **Hidden Hurdeles of Stage II- Open ForumModerator: Joe Wivoda & John Hoyt**
Joe Wall, Senior Project Manager, Meditech & Jim Karolewicz, Vice President, Cerner Corporation
- Technical Presentations Related to Implementation of Specific Stage 2 Requirements:***
1. Interoperability
 2. Care Transitions
 3. Patient Portal
 4. Clinical Decision Support
 5. Imaging Requirements
- Q & A**
- 3:15-3:45 **Attestation**
Emilie Sundie, Health Services Advisory Group
- 3:45 **Wrap up/Evaluation**
Kevin Driesen

Presenters

Dr. Kalyanraman Bharathan, Executive Director, Health Information Network Of Arizona (HINAz)

Dr. Bharathan is the Executive Director of Health Information Network of Arizona. In his current position, he has helped cement the combined experience of the Arizona Medical Information Exchange and SAHIE towards building HINAz as a strong State-wide Health Information Exchange for Arizona. With an academic background in economics and in systems engineering, he has been working in the health care arena since the mid-1990s. Dr. Bharathan has been an advocate of health information exchange since the mid-1990's. Prior to HINAz, Dr. Bharathan served as the Executive Director of Southern Arizona Health Information Exchange (SAHIE). During his term as Executive Director of SAHIE, he led the effort in building a stage wise strategy to build community consensus on a business model, business plan, governance and technology for the Exchange.

John Hoyt, InTech Health Ventures

John Hoyt has been in Healthcare technology for over 25 years. He is a partner and co-owner of InTech Health Ventures which provides consultative services to organizations participating in government incentive programs. Prior to starting InTech, John worked at McKesson for fifteen years and held managerial roles in relationship management, sales, and consulting services for large integrated healthcare systems and ambulatory specialty groups. John has been a clinic manager for a large multi-specialty medical group and a radiology department manager for large integrated hospital system. He performed his Administrative Residency at the Mayo Clinic in Rochester, Minnesota and has a Master's degree in management engineering from the University of Wisconsin – Madison. Connie Ihde, Director – Arizona Regional Extension Center

Connie Ihde, Director, Arizona Regional Extension Center

Connie Ihde is the Director of the Arizona Regional Extension Center Director, which is one of 62 RECs that are federally funded to assist health care providers with Electronic Health Records, Meaningful Use and other Health IT initiatives. The REC serves as an unbiased, trusted resource with national perspective and local expertise. Ms. Ihde has spent the past 25 years in health care informatics serving as Chief Operating officer for Tamtron, Inc. and General Manager and CEO of HealthVISION Corporation's Canadian Division. Ms. Ihde holds a BA in Business Administration and Management from Patricia Stevens College and completed the University of Wisconsin Financial Management course through Wausau Insurance Company's Management Preparation Program.

Sarah Imholte, Electronic Disease Surveillance Program Manager, ADHS

Sara Imholte works at the Arizona Department of Health Services where she serves as the Electronic Disease Surveillance Program Manager in the Office of Infectious Disease Services. Sara earned her Master's in Public Health from the University of Minnesota. Prior to her Master's program, she worked as a Medical Technologist at a national clinical reference laboratory. She now oversees the electronic systems used for infectious disease surveillance, electronic laboratory reporting and syndromic surveillance. She also serves as the contact person for healthcare facilities wanting to engage in electronic lab reporting and syndromic surveillance for meaningful use.

Jim Karolewicz, Vice President, Cerner Corporation

Jim Karolewicz, joined Cerner in January 2000. Since coming to Cerner, he has worked with academic medical centers, community hospitals and integrated delivery systems in the areas of strategic information systems planning, engagement management, business development and process reengineering for acute care facilities, physician practices and home health organizations. Mr. Karolewicz has 32 years of experience in healthcare information systems in both the public and private sectors. His experience includes strategic information system planning, management of clinical, administrative and financial software development and responsibility for administrative, clinical and financial software installations at academic and community-based health systems. Mr. Karolewicz holds a Bachelor of Science degree in Medical Technology from Marquette University, an MBA in Information Systems Management from the University of Tampa and a MS in Healthcare Quality from The George Washington University.

Terry Magden, Health Services Advisory Group for Arizona

Terry Magden is currently serving as a Health Informatics Specialist in the Regional Extension Center Division of the Health Services Advisory Group supporting Arizona Rural and Critical Access Hospitals in their migration to meaningful use. Terry received his bachelor's degree in Sociology from Northern Arizona University followed by a master's degree in Counseling Education from the University of Iowa and completed his graduate studies with a master's degree in Hospital and Health Administration from the University of Iowa. His work experience includes hospital and clinic administration as well as operations management for a healthcare technology company.

Tom Reavis, Director, Marketing & Communications Arizona Health-e-Connection

Tom Reavis has been the Director of Marketing & Communications for Arizona Health-e Connection (AzHeC) since November of 2011. Mr. Reavis and his staff direct the communications and outreach for AzHeC and the Arizona Regional Extension Center. Also, Health Information Network of Arizona (HINAZ) has contracted with AzHeC for provider outreach and marketing support. Mr. Reavis directs these activities for HINAZ, and in this capacity, Mr. Reavis has directed the Consumer Health IT Education & Awareness Campaign that has created the consumer initiative and website, eHealth4AZ. Mr. Reavis, an Arizona native, has an extensive health care background working in physician services consulting and leading the marketing and communications for two major Arizona health care systems.

Ky Sanders RN, Mt. Graham Regional Medical Center

Ky Sanders is the Patient Experience Officer and Meaningful Use Coordinator at Mt. Graham Regional Medical Center, a 49-bed hospital in rural Graham County, Arizona. Prior to this position, Mr. Sanders worked as the Clinical Analyst in the Information Systems department and served as the project manager for the recent implementation of a new hospital information system. Mr. Sanders graduated from Eastern Arizona College in 2000 with an AAS in Nursing, and graduated from Northern Arizona University in 2004 with a Bachelor of Science in Nursing. Prior to his time in IS, Mr. Sanders worked in critical care units at MGRMC and Flagstaff Medical Center.

Emilie Sundie, Director of Health IT Services, Health Services Advisory Group for Arizona

Emilie Sundie manages the Health IT Services team along with providing services as a Health Informatics Specialist. Her team is the primary technical assistance provider for the Arizona Regional Extension Center, and serves over 1500 providers working to meet Stage 1 Meaningful Use requirements. Emilie came to HSAG from the Arizona Government Information Technology Agency, where she managed the Rural Health Information Technology Adoption Program and served as Project Coordinator for a 10-state Collaborative working on Privacy and Security Solutions for Interoperable Health Information Exchange. Her background includes positions as a Project Manager, Information Services Manager and Systems Engineer. Emilie holds a Master of Science Degree in Computer Information Systems and a State of Arizona Project Management Certification.

Joe Wall, Senior Project Coordinator, Meditech

Joe Wall is a Senior Project Manager in the marketing division at MEDITECH overseeing Federal and Interoperability initiatives and also a part of the Meaningful Use certification team. Mr. Wall joined MEDITECH 20 years ago installing Laboratory systems and then later supervised a support team within client services division. Before joining the marketing team Mr. Wall was a project manager overseeing customer projects such as Meaningful Use and other Health IT initiatives.

Stephanie Wilson, Telligon, Iowa State Quality Information Office

Stephanie Wilson is a Solutions Coordinator Lead for Telligon working to help explain the eCQM reporting options. She previously worked at Telligon for the Iowa Regional Extension Center for healthcare I.T. where the focus of her work was with hospitals to implement EHR systems and manage the challenges of meeting Meaningful Use criteria. Prior to joining Telligon, Stephanie worked for Des Moines Area Community College as a project manager to lead the implementation of the ONC workforce training program to educate individuals on health IT adoption and meaningful use of EHR's. Stephanie has over 15 years' experience in the IT and training industries and recently received a Master of Business Leadership degree from William Penn University.

Joe Wivoda, CIO National Rural Health Resource Center

Joe Wivoda is the Chief Information Officer at the National Rural Health Resource Center and HIT Consultant with Rural Health Innovations in Duluth, MN. He has been working in Information Technology since 1990 and with Health Information Technology since 1993. He has been IT Manager, Director of IT, and CIO at several Hospitals, clinics, and other healthcare organizations, and has also assisted Healthcare IT vendors with business planning and product improvement. Joe has provided leadership and consulting for several Health Information Exchanges (HIE) nationwide as well as HIT selection, implementation, and improvement consulting to healthcare organizations. Along with National Rural Health Resource Center staff, he also provides technical assistance to 41 Rural HIT Network Development grantees nationwide. Joe received his B.S. and M.S. in Physics from the University of Minnesota – Duluth and has a Doctorate (ABD) in Business Administration from Northcentral University.