Cross-Sector Partnership Fights Opioid Addiction

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Centerpoint For Hope
Mobile Medication Assisted Treatment (MAT) Clinic Increases Capacity and Connections to Care

Today, we will share:

• The blueprint for expanding access in rural communities via a mobile MAT clinic to expand capacity and address substance use and social determinants of health

• Service design and importance of creating a culture of person-centered outreach

• Ingredients for a successful cross-sector partnership

• Successes to date, early lessons learned, and fine-tuning for smaller communities
A public crisis, a community opportunity

In 2018 …

• 1,375 Arizonans died of a suspected opioid overdose — four per day
• 9,335 suspected opioid overdoses
• 75% of people who overdosed had two or more opioid prescriptions filled
• 433 babies were born with drug-related withdrawal symptoms
Reduce the progression of pre-diabetes to diabetes and the morbidity and mortality from diabetes and its complications

Reduce overdose-related deaths in Arizona, support recovery from opioid and substance use disorders

Reduce Arizona morbidity and mortality from treatable mental illness

Social Determinants of Health

MobilizeAZ
A non-profit organization dedicated to helping individuals by Inspiring Hope and empowering transformation from HOPE to HEALTH through a continuum of crisis services.

• Based in Tempe, AZ with 200 employees
• Crisis call center services
• 24-hour peer-run warm line
• Serious Mental Illness determinations
• Mobile team dispatches
• Crisis transportation services
• Tragedy support lines
• 211 AZ statewide resource referral services
We asked …

What do communities across the state need most in fighting the opioid epidemic and saving lives?

Is there a solution that meets the needs of both urban and rural areas in our state?

How can we join forces to be a catalyst for change?
Ideation to Launch: 3-month sprint

- Research
- 15-County Reach
- Distribution Model
- Service Design
- Metrics
- Partners

72 mobile clinic stops statewide over 12 months
Mobile MAT Clinic: Understanding the Need

- Prescribing rate
  (2017 CDC Data)

- Opioid overdoses
  (6/2017-1/2019 ADHS Data)

- Opioid related deaths
  (2017 ADHS Data)

- Population distribution
  (US Census Data and Current State Estimates)

- Current MAT outpatient clinics
  (SAMHSA Directory, AZ Governor’s Office)

- Increase in overdose rate over last quarter
  (10/18-1/19 ADHS Data)

- Transit availability to access services
  (all transit data)
Distribution Methodology

Major Population Centers
- Maricopa County
- Pima County

Rural
- Population-weighted
- Weighted based on acuity factors
### Mobile MAT Clinic: Planned Deployment Schedule

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<th>Pima</th>
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Services: Initial Design

CRN Community Navigators

01. Food Box or Water

02. Spot to charge a cell phone

03. Health assessments including social determinants of health

04. Connection to telehealth or 2-1-1 statewide resources.

05. Warm transfer to local provider or clinic for MAT
Services: Enhanced Design

- CRN Community Navigators
- Community Medical Services
- Sonoran Prevention Works
- Peer Support Specialists
- Add-on services like Farm Express

1. CRN Community Navigators
2. 01
3. 02
4. 03
5. 04
6. 05
7. 06
8. 07
9. 08
10. 09

- Screening for Hepatitis C and HIV
- Harm Reduction Supplies (e.g. naloxone, fentanyl test strips, etc.)
Person-Centered Approach

The client is the decision-maker
Provide options, offer resources

Welcoming
Break down stigma
No judging

Assessments
Peer support
Warm transfers

Any positive change is a win
Meeting people where they are — literally
April and May 2019

447 information and referral contacts
55 community navigator intakes
77 MAT engagements
   → 19 intake screenings
   → 3 inductions
101 HIV and/or Hepatitis C screenings
368 harm reduction supplies including naloxone and fentanyl test strips
REPLICABLE LEARNINGS
Building Successful Cross-Sector Partnerships

Partner-level

• Communicate *early* and *often*
• Be responsive
• Provide mechanism for constructive feedback
• Ensure the services you provide fill a gap/add value to the partner
• Follow up after services to share the outcome

Community-level

• Local Law Enforcement, Courts, Probation
• Fire/EMS
• Community Behavioral Health Providers
• Local MAT Providers
• Social Service Agencies
• County Public Health Department
• Local Public Officials
Amplifying Impact

- Cross-sector partners working together create bigger change
- Engaging with the local communities delivers better outcomes
- Be consistent
- Continual assessment is the key to identifying gaps in care and services
- Ask good questions, solicit feedback
  - Key stakeholders
  - Participants of the services
- Measure success and share findings
Discussion
THANK YOU

Connect with us at www.mobilizeAZ.com and www.crisisnetwork.org/
# Weighted Scoring Methodology

1/3 of clinics (24) are allocated based on the weighted scores of all counties except Maricopa and Pima. Each point earns 0.39344 additional clinics:

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Clinics Allocated by Population and Weighted Score

48 clinics (2/3) were allocated by combining the total clinics earned by population and the total clinics earned by the weighted score. This total is then rounded up/down for a total allocation.

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<th>Maricopa</th>
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