EXECUTIVE SUMMARY FY 2019

The University of Arizona (UA) Center for Rural Health (AzCRH) annual report summarizes activities from 07/01/18 to 06/30/19 related to its mission to improve the health & wellness of Arizona’s rural & vulnerable populations. The Center houses federal and state funded programs providing unbiased, trusted data, analyses, evaluations, reports and technical assistance to inform Arizonans, providers, programs, policymakers, and others on rural best practices, legislation and regulation.

Extraordinary leaps were made to address Arizona’s ongoing and emerging rural health needs. CRHWorks workforce research (p. 10) identified primary care workforce shortage and distribution challenges, that informed HB 2197 enacted in the 2018 legislative session and SB 1069 in 2019, establishing a statewide data repository at the Arizona Department of Health Services (ADHS) from six health professional licensing boards starting in 2020.

Center data and analyses were used to inform SB 1354 (Sen. Carter) to create a comprehensive ‘pipeline to practice’ approach to primary care shortages (page 4). It easily passed both the House and Senate Appropriations Committees. Many of its provisions and others were funded in the state appropriations bill signed by Governor Ducey to address crucial rural health issues.

<table>
<thead>
<tr>
<th>2019-20 State Appropriation</th>
<th>Rural, Urban Underserved Health Policy Issue</th>
</tr>
</thead>
<tbody>
<tr>
<td>$3.0 M</td>
<td>Medicaid Graduate Medical Education (GME) with $7 M federal match total = $10 M, expanding to total $30 by 2022</td>
</tr>
<tr>
<td>$8.0 M</td>
<td>Expand Med Students in Primary Care, Tuition Remission</td>
</tr>
<tr>
<td>$3.0 M</td>
<td>Expand Rural Broadband</td>
</tr>
<tr>
<td>$1.6 M</td>
<td>Continue KidsCare (CHIP)</td>
</tr>
<tr>
<td>$1.0 M</td>
<td>Rural Prenatal Telemedicine Equipment</td>
</tr>
<tr>
<td>$0.75 M</td>
<td>State Loan Repayment</td>
</tr>
<tr>
<td>$0.75 M</td>
<td>North Country Teaching Health Center</td>
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The state of Arizona, the Health Resources & Services Administration (HRSA), the Substance Abuse and Mental Health Services Administration (SAMHSA), Centers for Disease Control and Prevention (CDC), and other grants, contracts, and agreements fund AzCRH programs including: 1) State Office of Rural Health (AzSORH), 2) Small Rural Hospital Improvement Program (AzSHIP), and 3) the Rural Hospital Flexibility Program (AzFlex).

On behalf of the AzCRH faculty, staff, students, and partners across Arizona, we congratulate you on your accomplishments and look forward to working with you in 2019-20!

Daniel Derksen, MD
Director, AzCRH

Heather Carter, EdD
Co-Director

Jill Bullock
Associate Director
AzCRH: Serving Rural Arizona

THE ARIZONA STATE OFFICE OF RURAL HEALTH
Jennifer Peters | crh.arizona.edu/programs/sorh

AzCRH is the state and federally funded and designated Arizona State Office of Rural Health (since 1990).

AzSORH links our diverse staff and faculty with state agencies, rural communities, organizations, stakeholders, state and federal resources to:

- Collect & disseminate rural health information and convene events.
- Provide technical assistance (e.g., community health needs assessments, grant writing) to rural communities and organizations.
- Develop and support rural health networks and partnerships.
- Support and expand the health workforce pipeline to practice in rural and underserved areas.
- Collect and analyze rural health data, produce actionable reports, and publish data visualizations.
- Identify and address factors that create disparities impacting rural and underserved communities.
- Promote affordable coverage.
- Assure accessible, culturally effective healthcare for all Arizonans.
- Link rural and tribal communities with state and federal resources to enhance long-term partnerships and identify solutions to improve rural health and equity.

In celebration of National Rural Health Day on Nov. 15, 2018, AzCRH invited community partners to show their rural pride. Top: first responders in Page, AZ; bottom left, staff at La Paz Regional Medical Center; bottom right, staff at Little Colorado Medical Center, Winslow.

AzSORH by the Numbers: July 1 to June 30 Fiscal Year (FY)

<table>
<thead>
<tr>
<th>AzSORH Activity</th>
<th>FY 2016-17</th>
<th>FY 2017-18</th>
<th>FY 2018-19</th>
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<tbody>
<tr>
<td>Total Technical Assistance</td>
<td>3,902</td>
<td>4,858</td>
<td>4,236</td>
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<td>In-Person Contacts</td>
<td>2,016</td>
<td>2,633</td>
<td>2,620</td>
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<tr>
<td>Phone / Emails</td>
<td>798</td>
<td>536</td>
<td>545</td>
</tr>
<tr>
<td>Webinar Participation</td>
<td>760</td>
<td>1,241</td>
<td>749</td>
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<tr>
<td>Teleconference</td>
<td>116</td>
<td>125</td>
<td>106</td>
</tr>
<tr>
<td>Assistance to Researchers, Others</td>
<td>212</td>
<td>323</td>
<td>216</td>
</tr>
<tr>
<td>Newsletter Distribution</td>
<td>3,235</td>
<td>6,098</td>
<td>9,792</td>
</tr>
<tr>
<td>Web Page Visits</td>
<td>31,807</td>
<td>37,000</td>
<td>40,696</td>
</tr>
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</table>
INFORMING RURAL HEALTH POLICY, ADDRESSING PRIMARY CARE SHORTAGES

Heather Carter, EdD, co-directs the Center for Rural Health and teaches on the UA Phoenix biomedical campus. She served eight years in the Arizona House of Representatives, and completed her first year in the Arizona Senate in 2019.

Mike Dake, MD, UA Senior Vice President for Health Sciences provides expert testimony at an Arizona legislative hearing.

Dr. Robbins, UA President testifying at the Higher Education & Workforce Development Committee.

Top 5 States Medicaid GME $ in 2015

<table>
<thead>
<tr>
<th>RANK</th>
<th>STATE</th>
<th>Total Medicaid GME</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>NY</td>
<td>$1,600,000,000</td>
</tr>
<tr>
<td>2</td>
<td>FL</td>
<td>$350,000,000</td>
</tr>
<tr>
<td>3</td>
<td>VA</td>
<td>$264,000,000</td>
</tr>
<tr>
<td>4</td>
<td>SC</td>
<td>$241,000,000</td>
</tr>
<tr>
<td>5</td>
<td>AZ</td>
<td>$171,000,000</td>
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</table>

US TOTAL 2018 $4,300,000,000

Pipeline to Practice

New Rural Medicaid GME Funding

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Az Gen Fund</th>
<th>Fed Match</th>
<th>Total</th>
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<tbody>
<tr>
<td>2020</td>
<td>$1,666,700</td>
<td>$3,900,078</td>
<td>$5,566,778</td>
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<tr>
<td>2021</td>
<td>$3,333,400</td>
<td>$7,800,156</td>
<td>$11,133,556</td>
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<tr>
<td>2022</td>
<td>$5,000,100</td>
<td>$11,700,234</td>
<td>$16,700,334</td>
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New Medicaid GME Funding: Urban + Rural

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Az Gen Fund</th>
<th>Fed Match</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>$3,000,000</td>
<td>$7,020,000</td>
<td>$10,020,000</td>
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<tr>
<td>2021</td>
<td>$6,000,000</td>
<td>$14,040,000</td>
<td>$20,040,000</td>
</tr>
<tr>
<td>2022</td>
<td>$9,000,000</td>
<td>$21,060,000</td>
<td>$30,060,000</td>
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</table>

US GME Public Funding, 2015

$16.6 Billion

Medicare $10.3B

Medicaid $4.3B

HRSA $6.6B

VA $1.5B
AzCRH STATEWIDE CONFERENCES 2018-19
Rebecca Ruiz | crh.arizona.edu/azcrh-events

The Annual Arizona Rural Health Conference – is one of the longest running in the US. It provides an environment for networking and disseminating pertinent information among professionals and community members from rural Arizona and the Southwest.

The 45th Annual Arizona Rural Health Conference “Health in Context: Addressing Rural Strengths and Challenges” was held July 26 & 27, 2018 in Flagstaff with a pre-conference session on Medication Assisted Treatment for Opioid Use Disorders. Over 180 conference attendees gathered to discuss statewide projects, form partnerships and network with health care professionals, administrators, policymakers, state and local leaders, businesses and others. Exhibitors provided information on rural services and products. Presentations included project and program updates, best practices and ways to sustain and thrive in rural Arizona.

Annual Arizona Rural and Public Health Policy Forum
The Center in collaboration with the Arizona Rural Health Association hosted the annual Arizona Rural and Public Health Policy Forum on Monday, January 28, 2019 at the state capitol during the legislative session. Over 100 attended – including legislators, representatives from state and county health departments, health care providers, state, local and community leaders and others. The Forum focuses on current rural and public health policy issues under consideration by the legislature, and their impact on Arizona’s rural, urban underserved, tribal, and vulnerable communities. The Forum included presentations from the Governor’s Office, ADHS, AHCCCS, health advocacy organizations, and others on legislative priorities for 2019.
ADVANCING OUR UA SOCIAL MISSION IN 2020 AND BEYOND

Transformative developments germinating in 2019 augur well both for advancing the AzCRH mission to improve the health and wellness of Arizona’s rural and vulnerable populations and fulfilling our UAHS social mission to reduce disparities and promote equity in 2020 and beyond.

UA initiated a comprehensive strategic planning process in 2018-19. One UAHS initiative, led by Dr. Derksen in his role as Associate VP for Health Equity, Outreach & Interprofessional Activities, is to **expand the interprofessional education (IPE) portfolio**. Its charter is to be the nation’s most advanced IPE innovator including student experiences that are longitudinal, large and small group, and offered online, onsite and community based.

**Onsite IPE:** the Health Sciences Innovation Building (HSIB) opened on the UAHS Tucson campus in July 2019. The Arizona Simulation Technology and Innovation Center (ASTECC) & the Clinical and Professional Skills standardized patient program are housed on the 7th and 8th HSIB floors comprising 50,000 sq.ft. of model onsite IPE innovation.

**Community-based IPE:** Since 1984 the Arizona Area Health Education Center (AzAHEC) Program has advanced its mission to **enhance access to quality health care, particularly primary and preventive care, by improving the supply and distribution of health care professionals through academic community partnerships in rural and medically underserved areas**.

Over 35 years, AzAHEC passed the leadership torch from its founding director Dr. Andy Nichols, to Alison Hughes in 2001, and on to Dr. Sally Reel in 2006. Through their stewardship – and the awesome work of the five AHEC Regional Center directors and boards, the Rural Health Professions Program (RHPP) directors, faculty, scholars, students, residents, staff, legislators, and HRSA project officers and leaders – we have a rich history of accomplishments to celebrate.

Dr. Derksen’s (pictured) experience with the AzAHEC extends back to the fledgling Rural Health Office in 1984. As fourth year UA medical students he and his wife - Krista Wills MD - did a senior project under the mentorship of Drs. Andy Nichols, Ron Pust, and Doug Campos-Outcalt in Potam and Vicam, Mexico.

**Dr. Sally Reel decided to step down from her role as AzAHEC director in the fall of 2019. In her 13 years of leadership, Dr. Reel advanced the AzAHEC mission to improve community health and the health workforce serving Arizona’s rural and urban underserved communities.**

Dr. Michael Dake, Senior VP for UA Health Sciences appointed Dr. Dan Derksen as AzAHEC Program acting director, effective July 1, 2019.

**Dr. Michael Dake, Senior VP for UA Health Sciences appointed Dr. Dan Derksen as AzAHEC Program acting director, effective July 1, 2019.**
ARIZONA RURAL HOSPITAL FLEXIBILITY PROGRAM (AzFLEX)

Jill Bullock | crh.arizona.edu/programs/flex

AzCRH initiated the Flex Program in 1999 with HRSA funding. There are 15 federally designated Critical Access Hospitals (CAHs) in Arizona and two more in process.

In FY 2019, AzFlex implemented Population Health Management, using health education and community outreach to address the opioid epidemic and get those with substance use disorder into treatment.

FY 2019 Program Area Highlights:

Quality Improvement
- 15 AzCAHs participated in one or more one MBQIP areas
- 5 AzCAHs used Ask Me 3® to improve Care Transitions
- 6 AzCAHs attended the Abstraction for Accuracy workshop in January 2019 (hosted at Cobre Valley Regional Medical Center)
- 4 AzCAHs attended the Lean Six Sigma training (20 attendees)

Financial and Operational
- Convened billing and coding course with 24 attendees from 8 AzCAHs
- Provided Charge Master Review at 3 AzCAHs

Population Health Management
- The community outreach team participated in 49 partner agency or coalition meetings; attended 46 marketing and outreach activities reaching an audience of 31,656; answered 574 inquiries about health insurance; and enrolled 66 people in Medicaid or Marketplace health insurance.

Emergency Medical Services Integration
- 9 AzCAHs are Level IV Trauma Centers
- Hosted 4 trauma center network meetings (averaging 38 attendees)

Designation of AzCAHs
- Banner Payson Medical Center converted to CAH status in 2018
- Pending approval: Mount Graham Regional Medical Center (Safford, AZ) and San Carlos Apache Health Care

AzFlex Program Area | AzCAH Participation
--- | ---
Submitted MBQIP Data | 15 of 15 AzCAHs
Attended financial/operational classes, training, consultants | 10 of 15 AzCAHs
Participated in the EMS-Trauma Network | 11 of 15 AzCAHs
Participated in AzFlex community health activity | 10 of 15 AzCAHs
Received one-on-one technical assistance/site visit | 15 of 15 AzCAHs

To be a Critical Access Hospital, facilities must:
- Be in a rural area
- Have less than 25 inpatient beds
- Be 35 miles from another facility
- Staff a 24-hour ED
- Average less than 96 hours per inpatient stay.

AzFlex offers training and technical support to CAHs in four program areas:
1. Quality Improvement
2. Financial Operational Improvement
3. Population Health Management and EMS Integration
4. CAH designation

Number of Arizonans Assisted with Health Insurance Questions by the Flex Community Outreach Team:
- Health insurance literacy: 449
- Billing & payment questions: 76
- Locating providers: 49
ARIZONA FIRST RESPONDERS INITIATIVE
Joyce Hospdar, Amy McPherson | crh.arizona.edu/samhsa-first-responders-initiative

With funding from the Substance Abuse and Mental Health Services Administration (SAMHSA) Cooperative Agreement, the Arizona First Responder Initiative trained first responders to recognize the symptoms of opioid overdose and administer naloxone. AzCRH collaborates with the ADHS Bureau of EMS and Trauma System, the Arizona Peace Officer Standards and Training Board, UA College of Medicine Department of Emergency Medicine faculty, Sonoran Prevention Works and others.

Partnerships augment state resources, including the Governor’s Office of Youth, Faith, and Families, ADHS Office of Injury Prevention, Sonoran Prevention Works, Indian Health Service, and Bureau of Indian Affairs.

Most EMS and many municipal police and county sheriff departments now carry naloxone, and save lives around the state by quickly reversing opioid overdoses in the field.

First Responder agencies trained or provided with naloxone by EMS region July 2018 – June 2019.

- 1,189 personnel trained
- 3,623 boxes of Narcan distributed
PRESCRIPTION DRUG OVERDOSE PROGRAM
Alyssa Padilla | crh.arizona.edu/programs/prescription-drug-misuse-abuse-initiative

AzCRH works with ADHS and the UA College of Medicine, Office of Continuing Medical Education (CME) to provide free online CME for providers licensed to prescribe controlled substances in Arizona. The 2018 Opioid Epidemic Act requires licensed providers to complete three hours of opioid, substance use, or addiction related CME.

With ADHS, CDC, and SAMHSA support AzCRH offers these free:
2. 2018 Arizona Opioid Prescribing Guidelines
3. Arizona ED Prescribing Guidelines
4. Arizona Prescription Drug Misuse & Abuse Toolkit
5. Naloxone training for Community Health Workers

AzCRH provides education and training on the social determinants of health and the correlation between adverse childhood experiences and substance use disorders.

OVERDOSE RECOGNITION AND NALOXONE ADMINISTRATION

AzCRH trains First Responders, Community Health Workers and Representatives how to recognize an opioid overdose and administer naloxone, the opioid overdose reversal drug.

The aims are to eliminate overdose deaths, increase follow-up for overdose patients, and get those with substance use disorder into treatment.

At the 2019 Arizona Community Health Worker’s Association Conference, AzCRH and Sonoran Prevention Works trained over 100 Community Health Workers and Representatives.

Evidence-based, effective treatment of substance use disorders includes changing the way we talk about substance use.

Instead of these:
- Clean
- Dirty
- Addict
- Alcoholic

Use these:
- Negative
- Positive
- A person currently using substances
- A person with substance use disorder
- Substance Use Disorder
- Not currently using substances
- Not sterile
- A person with alcohol use disorder
- A person in recovery
- Sterile
- Dirty
- Addict
- Alcoholic

Where can I get naloxone?

Arizona has a standing ADHS order for naloxone; pharmacies sell it over the counter. Harm reduction organizations, such as Sonoran Prevention Works offer naloxone. If an individual is on a prescribed opioid, naloxone should also be prescribed. Check out spwaz.org/arizonanaloxone/ to find where naloxone is available.
In 2018-19 AzCRH expanded its health workforce research with a data system (CRHWorks) providing timely, accurate health workforce reports.

CRHWorks:

- Supports synthesis and analysis of publicly available and purchased health workforce data.
- Posts online public data visualizations to answer questions, inform policy, and guide interventions and new education programs.
- Identifies health workforce shortages and unmet needs.
- Reports on supply, demand, distribution, recruitment and retention.

TRIBAL SHORTAGES

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<tr>
<th>TRIBAL NATION</th>
<th>HPSA SCORE</th>
<th>PCPs SHORT</th>
</tr>
</thead>
<tbody>
<tr>
<td>White Mountain Apache</td>
<td>20</td>
<td>4.69</td>
</tr>
<tr>
<td>San Carlos Apache</td>
<td>20</td>
<td>3.44</td>
</tr>
<tr>
<td>Gila River</td>
<td>20</td>
<td>3.35</td>
</tr>
<tr>
<td>Tohono O’Odham</td>
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<td>2.56</td>
</tr>
<tr>
<td>Navajo</td>
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<td>Pascua Yaqui</td>
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<td>Hopi</td>
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<td>Fort McDowell Yavapai</td>
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</table>

TRIBAL HEALTH INITIATIVES

AzCRH collaborates with Arizona’s 22 sovereign tribal nations and rural organizations to improve health outcomes and wellbeing by:

- Strengthening the American Indian health professional pipeline;
- Building capacity in health promotion/disease prevention interventions, community health assessments, and grant writing;
- Training health educators, community outreach workers and tribal public health workers on advocacy, health disparities and substance abuse.

AzCRH offers the Maternal and Child Health in Rural Settings service learning course, a one-week field based MPH student experience. Students learn about tribal, state and federal services, models, approaches and impacts on American Indian health outcomes.
ARIZONA SMALL RURAL HOSPITAL IMPROVEMENT PROGRAM
Leila Barraza, Jennifer Peters | crh.arizona.edu/programs/ship

The Arizona Small Hospital Improvement Program (AzSHIP) supports rural hospitals with 49 beds or less meet value-based payment and quality care goals. AzSHIP helps them become or join an accountable care organization (ACO); participate in shared savings programs; purchase health information technology, and equipment; and get quality improvement training.

AzSHIP facilitates quality data collection training, Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey training, pharmacy services, disease registry training, telemedicine/mobile health equipment, and revenue cycle management training and implementation.

Az RURAL RECRUITMENT & RETENTION NETWORK (Az3RNET)
Rebecca Ruiz | crh.arizona.edu/programs/workforce

AzCRH oversees Az3RNet, partnering with the ADHS Bureau of Women’s and Children’s Health, the Arizona Alliance for Community Health Centers, and the National Rural Recruitment & Retention Network.

Az3RNet lists rural jobs, J1-Visa and Arizona State Loan Repayment opportunities. Community health centers, hospitals, private practices, and others post job vacancies on the site.

Over 62,000 are signed up with 3RNet nationally. Az3RNet reviews employer registration and approves them to post job opportunities.

Arizona Regions - 3RNet

To complete an employer registration form, or for information on Arizona’s J-1 Visa Waiver and Arizona State Loan Repayment Programs, visit: https://www.3rnet.org/locations/arizona
STUDENTS HELPING ARIZONA REGISTER EVERYONE
(PROJECT SHARE)
Alyssa Padilla | crh.arizona.edu/programs/SHARE

The UA White House Healthy Campus Challenge winning Project SHARE program engages students in health insurance eligibility and enrollment assistance. We train UAHS Colleges of Medicine, Nursing, Pharmacy and Public Health students to be Certified Assisters. Students learn about the U.S. health insurance system, public (Medicaid-AHCCCS, CHIP-KidsCare, Medicare), and private payers (Arizona Marketplace), the Affordable Care Act, and other programs, laws, and regulations that affect how Arizonans get health insurance and access health services. Student leaders have opportunities to share best practices via posters and formal presentations at state and national conferences.

Thanks to our student SHARE leaders for providing services in Pima & Maricopa County. They provide Arizonans one-on-one assistance with health insurance coverage and choices.
Left: Kendra Marr, a 2nd year MD/PhD student COM-Tucson; right: Alynna Serino, UA Public Health graduate.

AzCRH HEALTH INSURANCE ASSISTANCE
Alyssa Padilla, Ariel Tarango, Maria Losoya
crh.arizona.edu/programs/health-insurance-assistance

Health insurance helps Arizonans afford and access health care. AzCRH staff, Maria Losoya (pictured), Ariel Tarango and Project SHARE volunteers are certified assisters working to increase health insurance coverage for rural Arizonans. AzCRH monitors and shares health insurance information and collaborates with Cover Arizona.

AzCRH focuses on populations with historically low rates of health insurance coverage including Hispanic/Latino, American Indian, rural, elderly and urban underserved populations. AzCRH provides eligibility and enrollment assistance in one-on-one appointments for Medicaid/AHCCCS, KidsCare/CHIP, and ACA Marketplace health insurance plans.
THE AzCRH RURAL HEALTH PROFESSIONS PROGRAM (RHPP)
Jennifer Peters, Leila Barraza, Marc Verhougstraete
crh.arizona.edu/programs/health-professions

The AzCRH Rural Health Professions Program (RHPP) at the Mel & Enid Zuckerman College of Public Health (MEZCOPH) is a partnership with the Arizona Area Health Education Program (AzAHEC) and its five Regional Centers (CAAHEC, EAHEC, NAHEC, SEAHEC, and WAHEC). These sites allow active learning and reflecting on health equity and eliminating health disparities. The RHPP goal is to increase the numbers of public health students who graduate and serve rural and underserved Arizona communities and populations.

Our RHPP program offers five graduate-level service learning academic courses and administers the Interprofessional AHEC Scholars Program, with the RHPPs in the UA Colleges of Nursing, Medicine (Tucson and Phoenix), and Pharmacy; Arizona State University College of Nursing and Health Innovation; and Northern Arizona University School of Nursing.

Service learning is experiential learning in the field between students, faculty, and community members. In 2018-2019, 38 MEZCOPH students participated in these service learning courses and activities. Twenty-one percent identified as Hispanic, 11% as African American, 5% as Asian, and 3% as American Indian. Eighteen percent grew up in a rural area and 34% were from Arizona.

AzCRH INTERNSHIP PROGRAM
Alyssa Padilla, Melissa Quezada | crh.arizona.edu/programs/internships

The AzCRH Internship Program provides health professional undergraduate and graduate student internship and dissertation projects in Arizona’s rural and urban underserved areas.

Our interns worked on:
- Community health needs assessments
- Project SHARE coordination, assessment, and marketing
- Coalition participation
- Hospital community engagement analysis
- Literature reviews and research

RHPP emphasizes community-based, service-learning experiences for graduate level students through intensive week-long courses:
- Family & Child Health in Urban Settings (HPS 597A)
- Maternal and Child Health in Rural Settings (HPS 597B)
- Border Health Service Learning Institute (PHPM 597C)
- Rural Health Service Learning Institute (PHPM 597D)
- Phoenix Urban Underserved Service Learning (PHP 597F)

Congratulations to our 2018/2019 interns and graduates! Bear down!
- Alynna Serino
- Melina Martinez
- Niraly Patel, MPH
- Joshua Steinberg, MPH
- Elena Cameron
- Bianca Avalos

AzCRH outreach at the 2018 Southern Arizona Opioid Misuse Prevention Symposium in Tucson.
Left-right: Alynna Serino, Alyssa Padilla, Niraly Patel, Bryna Koch, Jennifer Peters
AzCRH Deliverables – FY19-20: July 1, 2019 to June 30, 2020

FY 1st Quarter
Action Items:
- AzCRH Annual Report: July
- FR-CARA monthly reports: July, Aug, Sept
- SORH Grant Yr Begins: Jul 1
- RHPP Grant Yr starts: Jul 1
- AzCRH Rural Health Conference: August
- RHPP Border Health and FCH Tucson Service-Learning Courses: August
- SORH PIMS Due: Aug 30
- Flex Grant Yr starts: Sept 1
- RHPP Annual Report: Sept 2
- ADHS Rx Drug Qtrly Report: Sept 15

FY 2nd Quarter
Action Items:
- ADHS Rx Drug Annual Report: Oct 30
- FR-CARA Monthly reports: Oct, Nov, Dec
- FR-CARA Progress report 4: Oct 31
- Flex Performance Report (PIMS): Nov 15
- Marketplace Open Enrollment: Nov 1 - Dec 15, 2019
- SHIP NCC Released: Dec 1 (est.)
- SORH NCC Released: Dec 1 (est.)
- ADHS Rx Drug Qtrly Report: Dec 15
- Flex Qrtrly: Dec 30
- RHPP Semi-Annual Report: Dec 30

FY 3rd Quarter
Action Items:
- AzCRH Rural & Public Health Policy Forum
  January
- FR-CARA Monthly reports: Jan, Feb, Mar
- SHIP NCC Due: Mid-Feb
- SORH NCC Due: Mid-Mar
- ADHS Rx Drug Qtrly Report: Mar 15
- Flex NCC released: Mid-Mar
- Flex Quarterly: Mar 31

FY 4th Quarter
Action Items:
- ADHS CHW Monthly Report: April 1, May 1, June 1
- FR-CARA Monthly reports: April, May, June
- FR-CARA Progress report 5: April 30
- RHPP Rural Health and Tribal Health Service-Learning Courses: May
- SHIP Grant Yr starts: June 1
- ADHS Rx Drug Qtrly Report: June 15
- Flex Qrtrly Report: June 30

*UA Fiscal Year begins July 1